

Standard Phone Features:

- Local Support
 - Local support representative available to troubleshoot and if need be, come to sight to fix issues.
- Free Installation & Training
 - Installation of phones at location and training how to use the phone and features.
- Month to Month Contract
 - No long-term agreements, may cancel with 30 days notice at any time with no cancellation fees.
- Take Phones Anywhere
 - You may use your phone anywhere in the world, as long as there is an Internet connection.
- Unlimited Local and Long Distance Calls
 - No need to keep track of time on phone anymore for all calls anywhere in the USA
- Voicemail
 - The ability for people to leave you voice messages.
- Voicemail Notifications
 - Have the ability to receive notifications on your phone, as well as, receive a text message to your cell phone.
- Voicemail to email
 - Have the ability to receive notifications via email of a new voicemail message and receive an audio file as an attachment which enables you to listen to the voicemail from your email.
- Caller I.D.
 - Receive phone number for all incoming calls.
- Call Waiting with Caller I.D.
 - While on an existing phone call, you can receive an additional incoming call with phone number displayed on the phone and you may place the existing call on “hold” in order to talk to the second caller.
- 3-Way Calling/Conferencing
 - Have the ability to call or receive calls from two separate parties and conference them together on the same call.
- Call Hold
 - Have the ability to place the current call on hold and then place another outgoing call to a different party to talk to the new call or conference both calls together.
- Music on Hold

- When you choose to place callers on hold, they will experience pleasant music while they are on hold.

- Incoming Call Ring Amount Set-Up
 - Have the ability to set the number of times an incoming call rings before the caller is routed to voicemail.

- No Answer Transfer
 - In the chance you are unable to answer an incoming call, the caller is automatically transferred to your voicemail.

- Call Busy Transfer
 - When three phone lines are in use, any additional incoming calls will automatically be routed to your voicemail.

- Call Transfer
 - Have the ability to transfer any call to an internal or external number.

- Call Forwarding
 - Have the ability to forward all incoming calls to any phone number you would like.

- Call Return
 - Have the ability to return the last missed phone call.

- Speed Dial
 - Have the ability to set up speed dial from 1 - 99 phone numbers of your choice.

- Call Blocking
 - Have the ability to block the last caller or program any phone number that you would like to be blocked.

- Call Anonymously
 - Have the ability to complete an outgoing call to party anonymously.

- Intercom
 - If you have more than one phone you have the ability to intercom to any of them.

- DND (Do Not Disturb)
 - Have the ability to direct all incoming calls to voicemail without ringing your phone.

OPTIONAL/ADDITIONAL FEATURES

- Caller I.D. Notification (\$5.00)
 - Receive an email notification with caller identification information of any call – whether received or missed.
- Find Me/Follow Me – Simultaneously (\$5.00)
 - Have the ability to ring all your phones at the same time.
- Find Me/Follow Me – Sequential (\$5.00)
 - Have the ability to set the number of rings for each phone to ring, before transferring to the incoming call to the next phone number.
- Unique Caller I.D. (\$5.00)
 - Have the ability to have a customized phone number as your caller I.D. when placing outgoing calls.
- Voicemail Transcription to Text or eMail (\$10.00)
 - Have the ability to receive a text message or email with the voicemail message transcribed as readable text .
- Call Screening (\$5.00)
 - Have the ability to know who is calling before answering by having incoming callers announce their name.
- Customizable Music or Advertisement on Hold (\$5.00)
 - Have the ability to customize the music or advertisement your callers will hear while on hold.
- Customizable Music or Advertisement on Ring (\$5.00)
 - Have the ability to customize the music or advertisement your callers will hear instead of the standard ring sound.
- Incoming Fax to eMail (\$15.00)
 - Have the ability to receive incoming faxes via email instead of a fax machine.
- Virtual Fax Full (\$20.00)
 - Have the ability to send or receive faxes via email or website, without a fax machine.
- Virtual Fax Full With ATA (\$25.00)
 - Have the ability to send or receive faxes via email or website, without a fax machine.
 - The Capability of sending and receiving faxes with your fax machine.
- Dashboard/Flash Panel (\$5.00)
 - Have the ability to see who is calling you and make outgoing calls via dashboard/flash panel on any computer.
- Live Receptionist (\$30.00)
 - Have the ability to have a live, local person receive all your incoming calls for you and transfer calls to you.
- Vitual PBX (\$45.00)
- Static IP Address (\$15)